

PUBLIC NOTIFICATION
Important Information About Your Drinking Water

MONITORING AND/OR REPORTING VIOLATION

Este informe contiene información importante acerca de su agua potable. Haga que alguien lo traduzca para usted, o hable con alguien que lo entienda.

Date: 1/22/2024
PWSID: CT0580011
To: The Customers/Residents of Jewett City Water Company
From: Chief Operator Jewett City Water Company

Our public water system recently violated drinking water monitoring and/or reporting requirements. As a supplier of public drinking water, we are required to monitor the water quality of our water supply to ensure that it meets the current drinking water standards. Failure to conduct monitoring and/or report results of such monitoring to the State Department of Public Health Drinking Water Section constitutes a violation. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. We did not complete the monitoring or did not report the results for the requirement(s) listed below:

Chlorine (WSF ID: 00600; Monitoring Period: July 1, 2023 - July 31, 2023; Reported 8 of 9 samples)
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What is being done?

The following areas have been affected:

The Jewett City Water Company failed to record the chlorine residual on a chain of custody form from a water sample collected in the Main System in July 2023. While the sample collected passed, the failure to record the chlorine residual resulted in the sample being invalid.

The following steps are being taken to correct this violation:

Sampling Procedures have been changed to have all paperwork (chain of custody) reviewed by the Chief Operator before submittal to the lab for analysis.

We expect to return to compliance or resolve the situation by 1/10/2024

If you have any questions please contact John Violette, Chief Operator at 800 430-8073 or
(date) (owner, operator or designee) (phone #)
by mail at PO Box 1088, Enfield, CT, 06083
(Street) (Town) (State) (Zip Code)

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.