

COVID-19 Payment Program

We're here for you

The Jewett City Water Company is offering to assist customers experiencing financial difficulties due to COVID-19. Our **COVID-19 Payment Program** is available for any customer who requests financial assistance during the pandemic. Payment plans can be up to 24 months, require no down payment and no interest payments, and are available to all residential and business customers regardless of income.

Program Details

- The COVID-19 Payment Program is available to residential and commercial customers in Connecticut through **September 30, 2021**
- Pay past due balances over a period of up to 24 months
- As long as you make your payments, your service will not be disconnected for the duration of your plan.
- No down payment is required, and no fees or interest will be charged from the beginning of the pandemic through the end of your plan.

Eligibility Requirements

To qualify for COVID-19 Payment Program, customers must be:

- Receiving a bills from Jewett City Water Company
- A business owner or homeowner in Jewett City Water Company service area, or a contractual renter (water bill must be in tenant's name)

How to Apply

If you meet the qualifications above, contact Customer Service at 1-800-430-8073. Our Office is open Monday–Friday, 8am–4:30pm.